

Key trends influencing SIA decision-making

Moving towards effectiveness, accuracy and enforcement

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Emerging issues influencing decision- making in SLA

Digitisation

Politicisation

Intensification

Professionalisation



State of Infrastructure and Engagement

2019-2020 | Apr

data from
the field



Digitisation

Digital assessment tools, big data and
social media

Digitisation

Who is local?

Who is an affected community?

Which jurisdictions matter?

Who is local?



► Social media

Santos @SantosLtd · Mar 12
The Pilliga. Let's separate fact from fiction. #CSG pic.twitter.com/0SKTvisiDB
Reply Retweet Favorite More

The Pilliga.
Let's separate
fact from fiction.

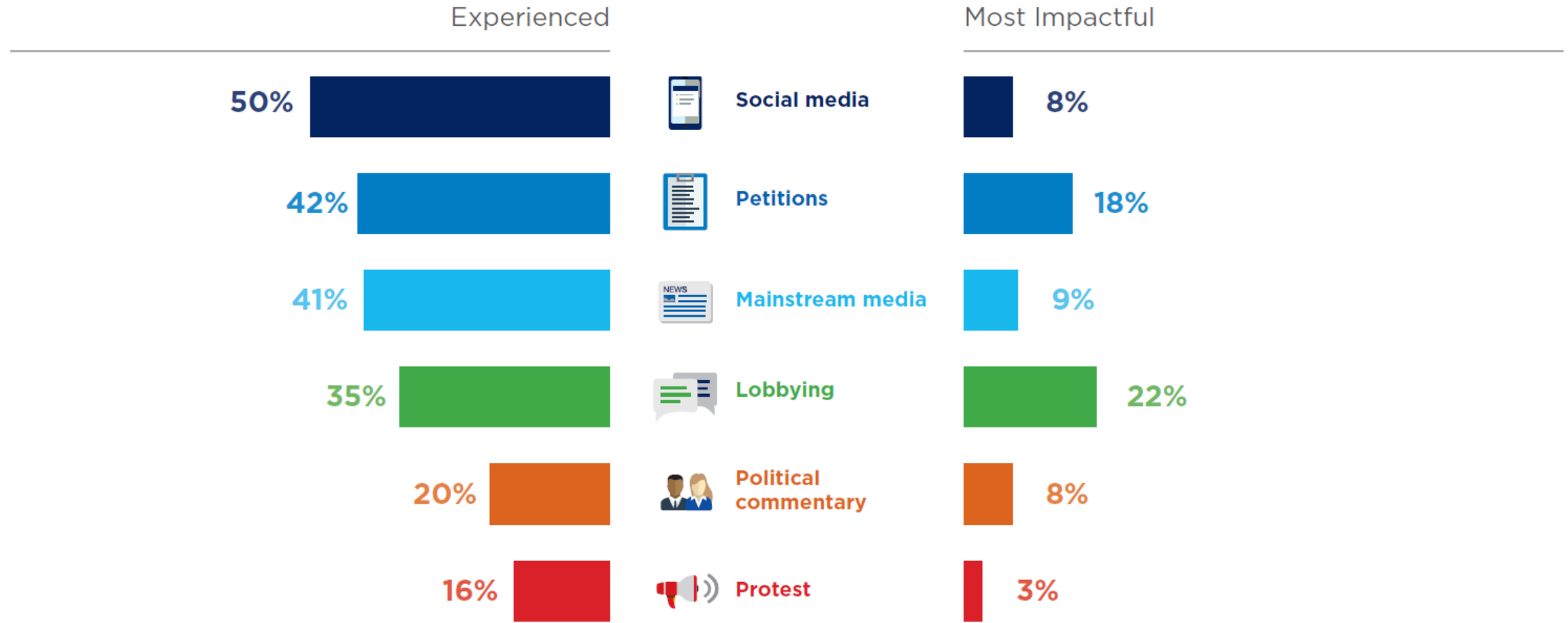
Followed by Lock the Gate
Melinda Wilson @MelindaWilson · 8m
@ozmining @SantosLtd #csg #fracking industry wants to poison our children #lockthegate pic.twitter.com/0SKTvisiDB
View photo

Adam Guise @GreenGuise · 4h
#gas industry spins its figures&lies outright. #csg smh.com.au/business/energy/2013/03/10/13-03-10-@antloewenstein-reaction, try to buy



Types of stakeholder pressure experienced

n=226



Source: State of Infrastructure and Engagement, 2019-2020.

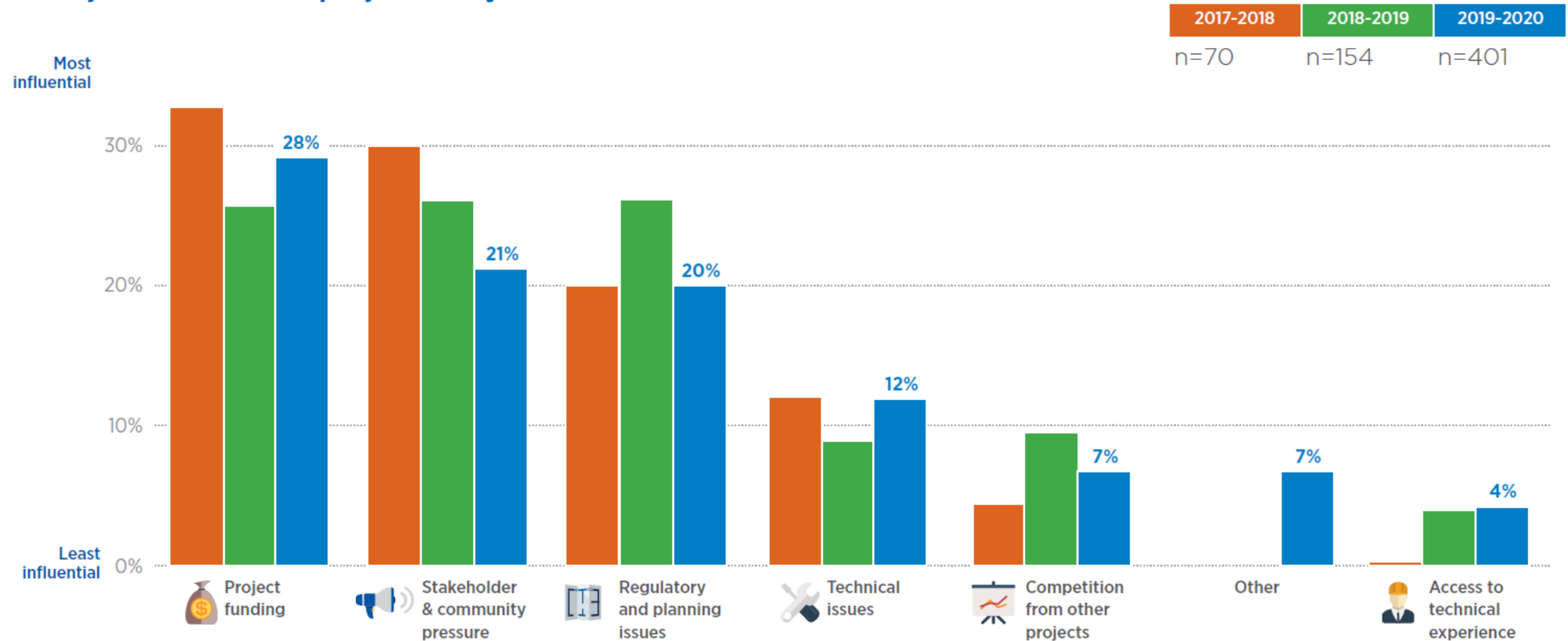
Politicisation

Linking to accountability and enforcement



Project delivery

Major influences of project delay

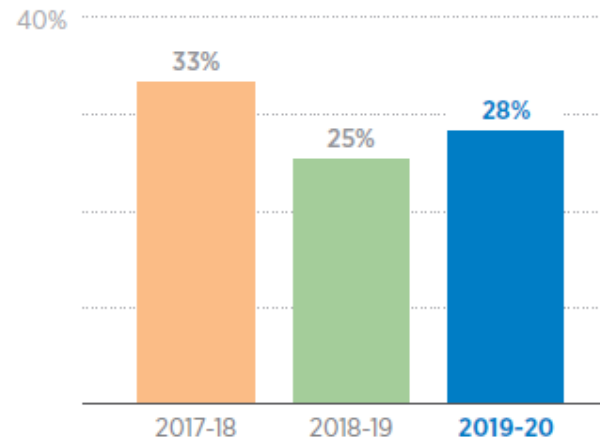


Project delivery:

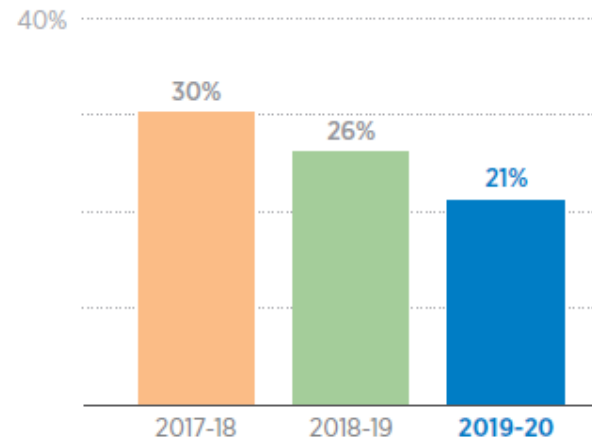
Major influences of project delay



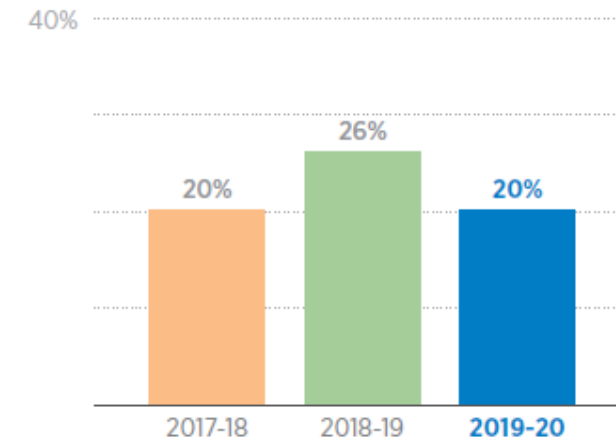
Project funding



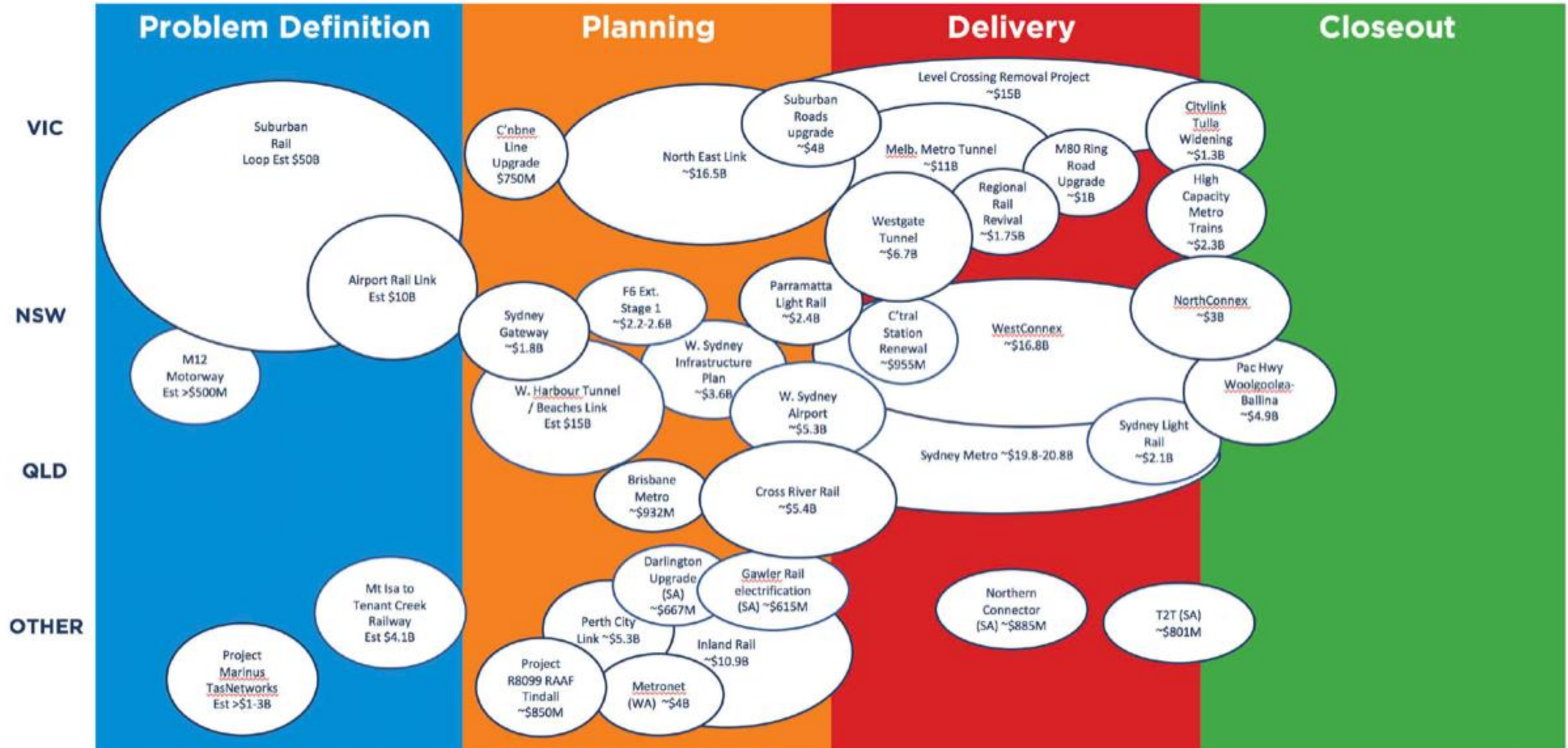
Stakeholder and community pressure



Regulatory and planning issues



Most of Australia's \$235B infrastructure pipeline is in a stage rated most vulnerable to stakeholder pressure.





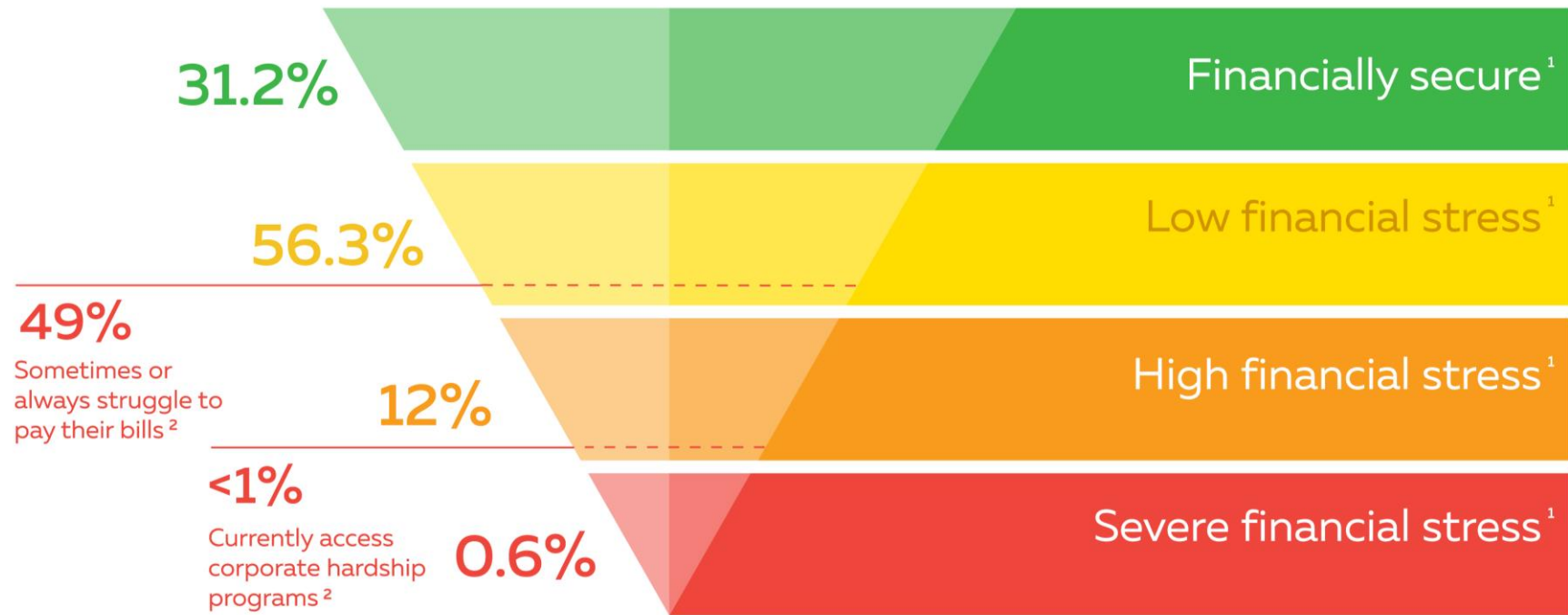
Intensification

Cumulative Impacts

The COVID-19 Effect

Shaping the way we do SIA

Financial vulnerability pre-COVID

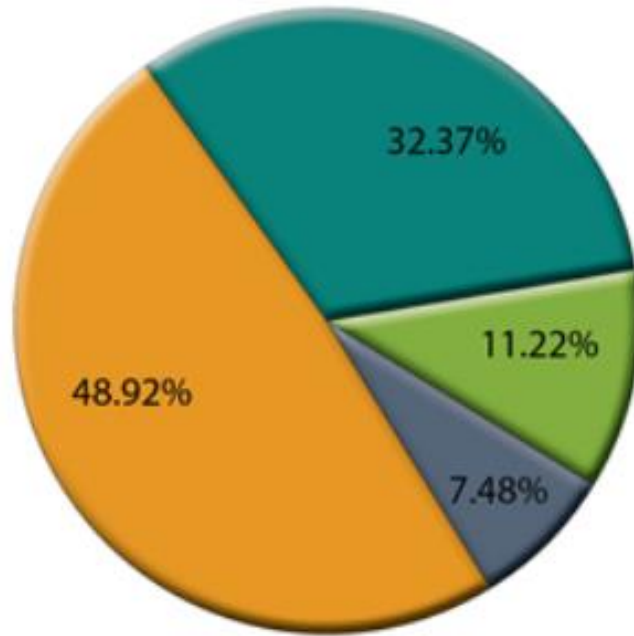


1. National Australia Bank – Why is Financial Stress on the Rise?_2017
2. Thriving Communities Partnership – Vulnerability Round Table_2016

Communities under pressure

- ▶ Increased stress, compassion fatigue.
- ▶ Placing a different value on local amenities.
- ▶ Living, working, and playing differently.
- ▶ Ongoing desire to be consulted.
- ▶ Ongoing priorities on social / environmental issues
- ▶ Financial vulnerability.

How do you believe the impact assessment procedures will change as a result of the COVID-19 pandemic?



- COVID-19 will be used as a rationale to temporarily relax or permanently dilute limit impact assessment regulations/standards/policies.
- Impact assessment will become more important in regulations/standards/policies.
- There will be no change.
- Other (please specify)

COVID19 and Impact Assessment

Source: [IAIA \(2020\)](#)

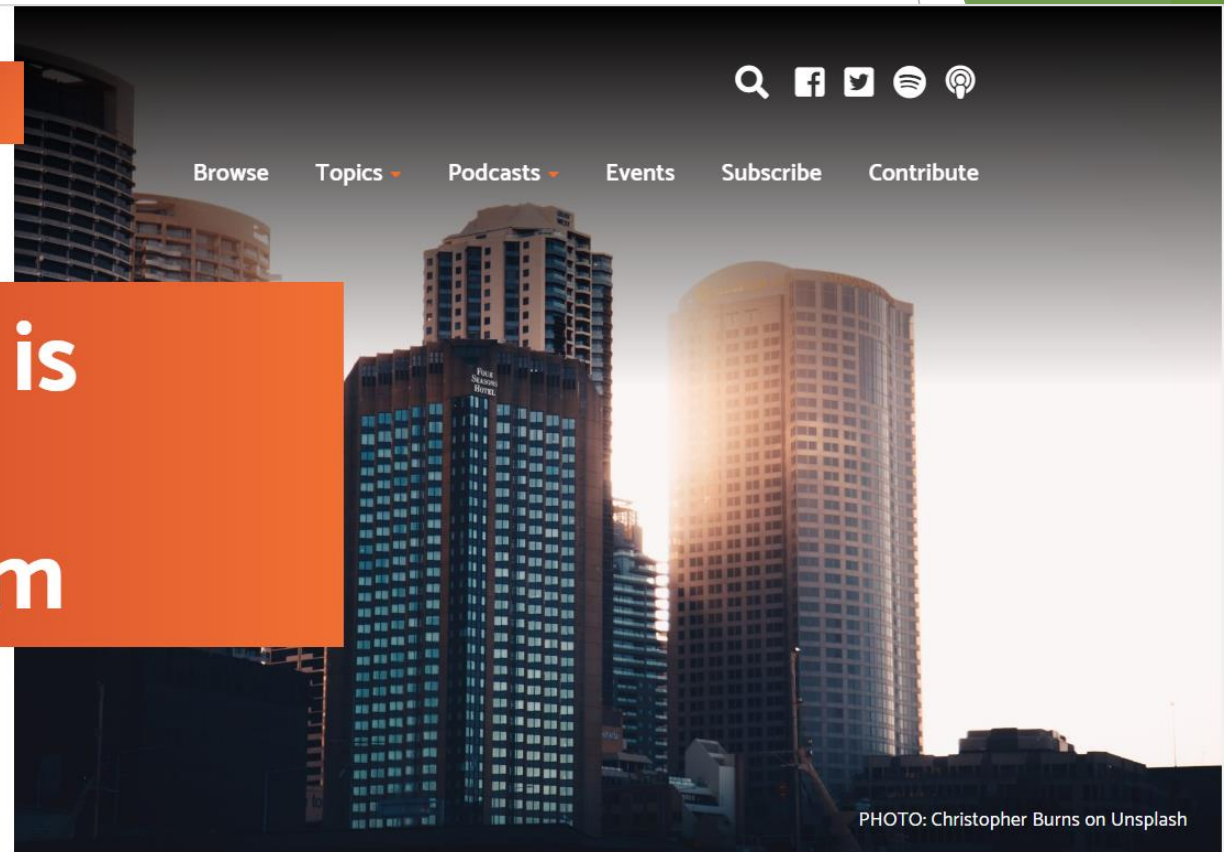


POLICY FORUM

How COVID-19 is changing the planning system

What comes next for the country's planners?

SARA BICE, KIRSTY O'CONNELL



[Visit APPS Policy Forum](#)

Where to
focus next?

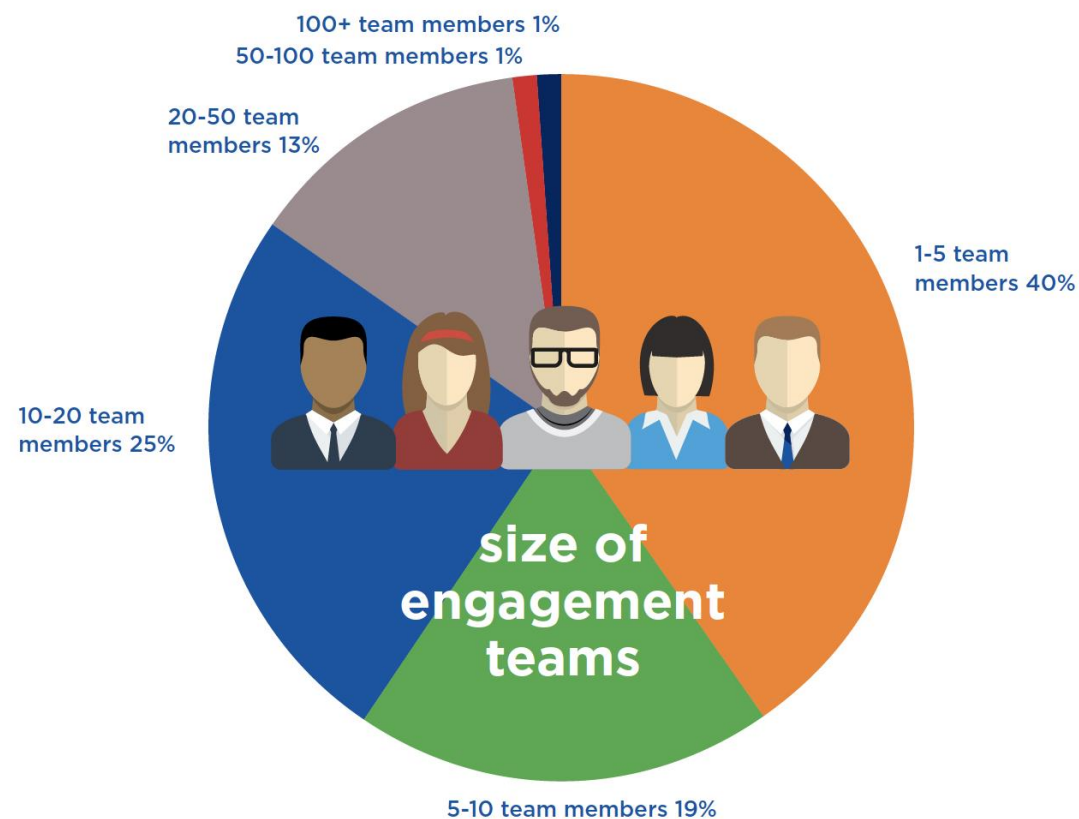




Professionalisation and community based assessment

Investing in engagement

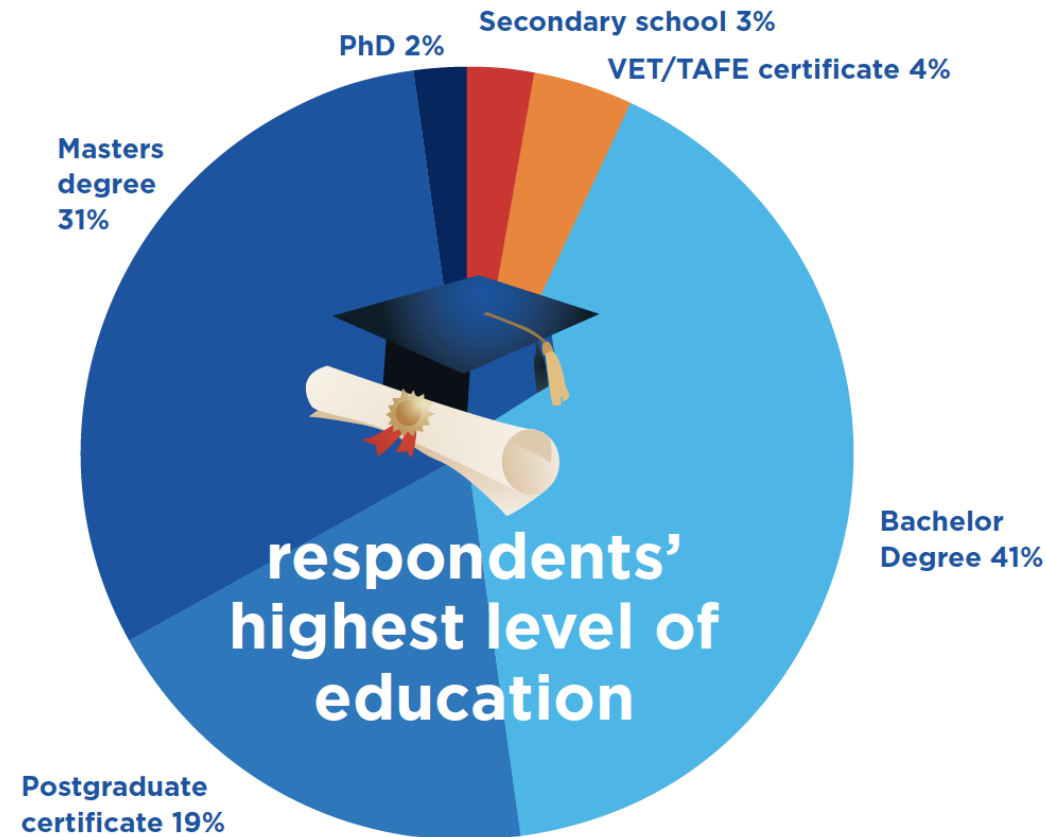
40% of organisations have 5 or less people in their engagement team.



Source: Next Gen 2018 State of Infrastructure and Engagement Survey
n= 89

**Engagement professionals are highly educated.
50% hold a postgrad certificate or Masters degree.
91% hold a tertiary qualification.**

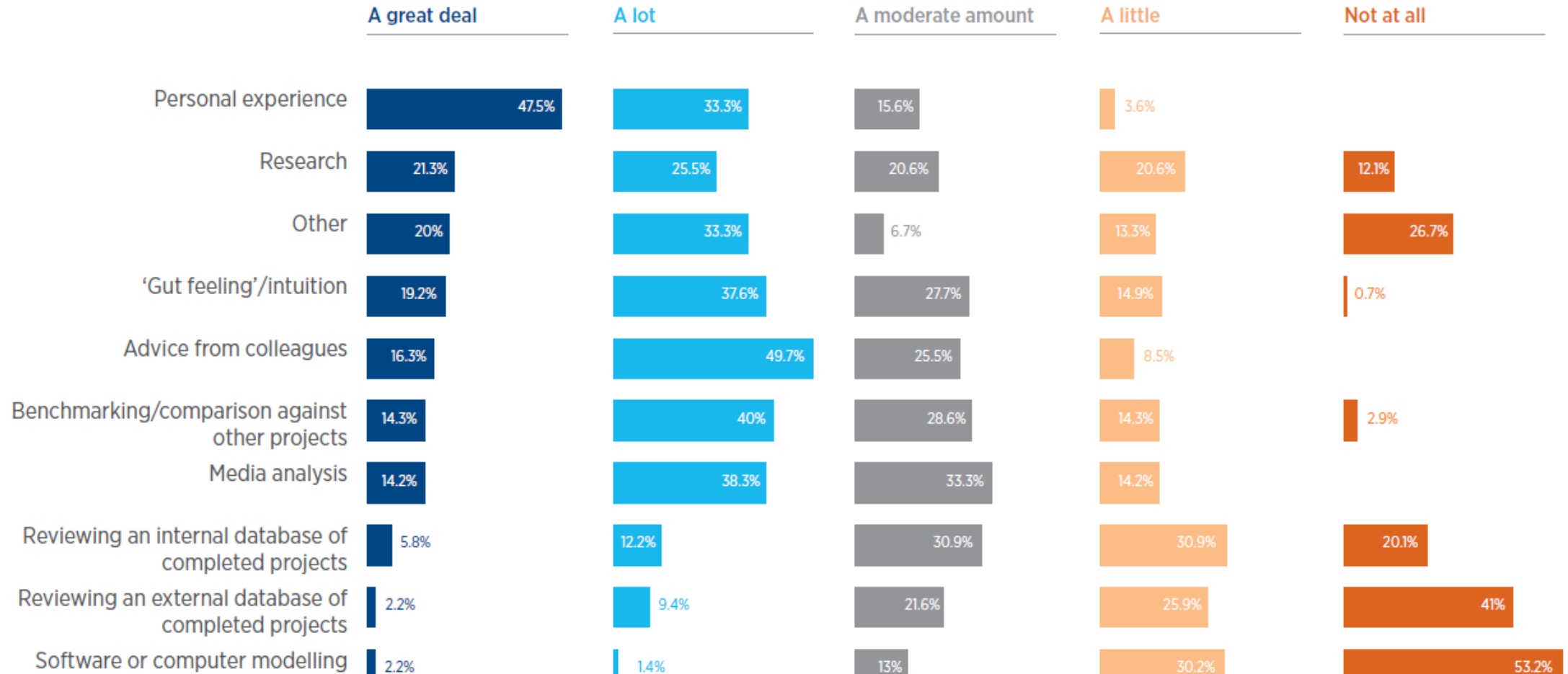
This is well above the Australian national average: 24.3% hold a Bachelor's degree or above (Source: 2016 Census data).



Source: Next Gen 2018 State of Infrastructure and Engagement Survey
n= 97

Ways of identifying Social Risks

n=141



Source: State of Infrastructure and Engagement, 2019-2020.

A decorative graphic on the left side of the slide features several thick, colorful felt ribbons in shades of yellow, pink, blue, green, red, and black. These ribbons are intertwined and knotted together, creating a complex, textured pattern. The background of the slide is split: the left portion is white, and the right portion is a dark blue-grey color. The overall design is modern and vibrant.

Community engagement

- ▶ commitments and activities to involve community members in policy and project planning, delivery, or evaluation processes

Community-Based Human Rights Impact Assessment The Getting it Right Tool TRAINING MANUAL

CBA

- Community data collection
- Build capacity to participate
- Community assessment/interpretation
- Process ownership





Professor Sara Bice
Director



Kirsty O'Connell
Industry Director



CRAWFORD SCHOOL
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Institute for Infrastructure in Society

www.nextgenengagement.org

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